



5 Year On Site Warranty

Thank you for purchasing a Loxit Product.

Warranty Statement

Loxit Limited warrants only to the original purchaser - consumer of this product, that such products and parts thereof, when used for normal purposes by a competent person that is authorized to use the product in accordance with the operating instructions, are free of defects in workmanship and material.

First Things First

Register and Activate your Warranty

In order to register and activate your warranty complete the registration details on Page 3 of this document and return to Loxit by scanning the document and e-mailing, or by post.

Please see Contact Details on Page 2.

Failure to register and activate the Warranty may invalidate Warranty cover.

Warranty of Parts

For 5 years from date of purchase in respect of mechanical and electrical parts except the mains input lead and RCD protected plug if applicable, Loxit Limited will replace any defective part which results when this product is used in a normal manner.

Exclusions

This Warranty does not apply to any product that has been abused, misused, installed incorrectly, altered by component parts or substitutions, or used for rental purposes.

This Warranty does not cover any personal injuries, damages to or failure of the product or any other losses due to accident, improper use, neglect, misuse, abuse, normal wear, improper assembly or improper maintenance.

Loxit Limited shall not be liable for incidental or consequential losses or damages, including any abortive installation costs, howsoever caused. This Warranty covers visits to site by Loxit Limited and the replacement of parts or goods.

The decision to either repair or replace parts is at the sole discretion of Loxit Limited.

Loxit Limited reserve the right to withdraw any and all cover provided by this Warranty should the Warranty not be registered and activated with a period of 30 days from receipt of goods.

First Contact

In the first instance we will require the user to perform some checks in order to confirm and troubleshoot the problem.

Most problems can be resolved quickly and easily without the need to return goods, through a discussion with one of our technical team.

If the product has been installed, please contact us as soon as the problem occurs. Please ensure the product is available to troubleshoot in order to prevent you making unnecessary additional site visits for this important process.



Contact Details

Tel: +44 (0) 845 519 5191 or +44 (0) 1625 856 801

E-mail: warranty@loxit.com

Mail: Loxit Limited
First Avenue
Poynton Industrial Estate
Poynton
Cheshire
England
SK12 1YJ

Returns

This Warranty is an On Site Warranty, which means that following the trouble shooting process, if the product failure still remains unresolved and Loxit Limited agree in writing that there is a valid Warranty claim, Loxit Limited shall attend site to resolve the issue at their earliest convenience.

Prior to attending site, the customer agrees that should Loxit Limited attend site and the trouble shooting procedures were not correctly completed by the customer, and the fault would have been resolved by following the trouble shooting procedure, that the customer shall pay in full for the expense of the visit to site.

If in doubt, please contact Loxit Limited at the address at the foot of this document for advice.

Thank you, we appreciate your business and hope you enjoy years of trouble free use of your Loxit Product.



Register and Activate Your Warranty

Important. Failure to register and activate your Warranty within 30 days of receipt of goods may invalidate Warranty cover.

Purchaser Details

Company Name

Mr/Mrs/Ms/Miss

Forename(s)

Surname

Position in Company Address

Postcode

Telephone Number (please include your STD code)

E-mail Address

Appliance Details

Type of Appliance (e.g. Laptop Trolley)

Model Number

Serial Number

Date of Purchase

Please now return the completed form to Loxit Limited who will register and activate your Warranty details.

Many thanks.

Important Data Protection Information

Loxit Limited will use your personal details to register your warranty and add the details to our newsletter list. The newsletter is used to contact customers with company relevant information such as new product releases etc. Your information will not be sold to or shared with any other organisation or third party.

If you do not wish to be kept up to date with latest news and products please tick this box

For further information on Loxit's products, please visit the website www.loxit.com, follow on Facebook www.facebook.com/loxitproducts and on Twitter www.twitter.com/loxitltd. **Thank you.**